

211 HELPLINE



The United Way 211 Helpline is a free, anonymous helpline that is available 24/7/365 to connect people to community resources.

Sometimes the most difficult problem to face is knowing where to turn for help. Dial 211 or 210-227-4357, select Option 1, and a call specialist will provide referrals from a comprehensive database of community resources.

- Food
- Clothing
- · Health care
- Employment
- · Child care
- · Elder care
- Utility/rent assistance
- · Counseling/mental health

- Drug treatment
- Parenting resources
- Transportation
- Emergency relief
- Tax preparation
- · And more

OUR IMPACT



161,739

connections were answered in 2024



was the top requested need in 2024



78207

zipcode with top needs



94.2%

of military callers are veterans

MISSION UNITED

When an active duty, veteran or military member calls 211, they are connected to MISSION UNITED, our specialty helpline for military resources.

- MISSION UNITED Navigators are military members who are familiar with military-related community resources
- Resources and benefit information based on branch of service
- Resources include behavioral health, education, employment, financial, rent, utility assistance and more

To learn more, visit: uwsatx.org/211

